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Becky Afendoulis, owner of Afendoulis Cleaners

As a 60-year-old family business with 4 walk-in stores and one plant, Afendoulis Cleaners in Grand Rapids, Michigan had never instituted a computer system before finding Cleaner Business Systems.

Manager Becky Afendoulis needed a system that was easy to use, yet powerful enough to integrate information from all the stores. Because some of her employees said they would quit if she implemented a computerized system, Afendoulis tested the system with one of her plant managers who had never used a computer.

Customer Proven Value is something you can count on from Cleaner Business

Systems. It means that our products and services have been proven by real customers who have discovered the true value of an excellent product backed by unparalleled customer service. “The Cleaner Business touch screen was definitely a plus. its ease of learning and use were very important for my decision,” says Becky Afendoulis.

Prior to implementing the CBS system, accounting was an entirely independent part of the business with bills kept in a box until Afendoulis could find time to go through them. “Now, at the first of the month, I just run off reports. I can see immediately what I have for inventory, orders and accounts receivable.”

“My reports showed up charges varied for each store. Some employees paid attention and others didn't. When I decided to force up charges, a consistency of up charges and an increase in revenue resulted,” says Afendoulis.

In addition to streamlining accounting and billing, Afendoulis depends on the CBS system to help her with scheduling and monitoring employee accountability. “I don't have to rely on anybody for information,” Afendoulis says. “I know how many hours an employee is working. I know how busy they are and when to schedule people.” Becky Afendoulis, owner of Afendoulis Cleaners

“Cleaner Business was founded by a person that comes from a dry cleaner background and then went into software. He relates to my business. And, they are not too big to work with my unique challenges. I have a formalwear rental business for which we are talking about adding a custom tailored program to manage my unique inventory requirements.”

Afendoulis knows that the CBS system was the right choice for her business. “It keeps the inventory and the revenue moving, and is helpful to the customers.”

- Easy to use for every employee
- Eliminates customer and employee management problems
- Increases control of costs and inventory
- Concise, complete, and customizable reporting
- Instant access, anywhere, with internet connection

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